

JULY/AUGUST 2009

Choose Well, Use Well, Live Well.

403(b) VENDOR APPOINTMENTS AT HOMEWOOD

Representatives from each of our 403(b) investment companies will now be available for appointments at the Homewood campus in addition to the East Baltimore, Eastern and Bayview campuses. These one-on-one sessions are free of charge to all benefits eligible employees. Homewood appointments will be located in the Wyman Park Building. Upcoming July and August dates are as follows:

American Century	7/28 (1-5pm)	Room 600A South
Fidelity	7/14, 8/11	Room 600A South
TIAA-CREF	7/7, 7/21, 8/4, 8/18	Room 600A South
VALIC	7/15, 8/19	Room 600A South
Vanguard	7/15, 8/19 (1-5pm)	Room 600 West



Employees should contact the vendor directly to schedule an appointment. For contact information and additional details, click on the Investment Vendor Schedule under *Find It Fast* on the Benefits homepage.

EXPANDED NETWORK FOR EHP CLASSIC BENEFITS



Effective July 1, 2009, EHP is providing its members with a national provider network. In addition to the existing EHP network, members will have access to a network of doctors and hospitals across the country through MultiPlan's PHCS Healthy Directions. Services rendered by a provider outside of Maryland within MultiPlan's PHCS Healthy Directions network, will be processed at the in-network benefit level along with any applicable co-pays, deductibles and coinsurance. This is a great benefit for members with children attending college out of state, for individuals working/living outside of Maryland and for those traveling for business or pleasure. EHP members and their covered dependents will receive new ID cards with the MultiPlan's PHCS Healthy Directions logo. To find a participating provider, contact EHP Customer Service at 1-800-261-2393 or MultiPlan's PHCS Healthy Directions Customer Service at 1-866-980-7427.

Benefits News



NEW FACULTY ORIENTATION

The Benefits Service Center will be conducting benefits orientations for new full-time faculty at 2024 E. Monument Street (Room 2-1000) on the following dates:

- Tuesday, July 14 9:00 - 11:30 am
- Thursday, July 16 2:00 - 4:30 pm
- Thursday, August 13 4:00 – 6:30 pm

Faculty members and their spouses may attend the session convenient for them. For the first time this year, faculty members can also choose to view the benefits orientation online. To access the system, go to <http://training.jhu.edu/html/Main/default.asp> and follow the instructions below:

- Click blue box labeled “mylearning@johnshopkins”
- Log in using JHED ID and password
- Click on “Course Catalog” on the left
- Click tab marked “Johns Hopkins University”
- Select “New Employee Orientation”
- Select “Benefits Orientation – JHU Faculty and Staff”

The Benefits Service Center looks forward to welcoming our new faculty and making the benefits enrollment process as easy as possible.

LONGER BC/BS CUSTOMER SERVICE HOURS

Carefirst BlueCross BlueShield and Blue Choice, Inc. have recently expanded their customer service hours for medical and dental plan questions to 7 days a week. Hours are 7:00 am to 10:00 pm EST, Monday through Friday. Saturday service has been extended and is now available from 8:00 am to 4:00 pm. Sunday hours from 8:00 am to 4:00 pm have been added. BlueCross BlueShield is thrilled to be able to offer participants greater availability!



SAVE THE DATES – JHU BENEFITS FAIRS!

It's not too early to mark your calendar with the dates for the upcoming 2009 Benefits Fairs:

- Homewood Campus Friday, October 9 10am – 4pm
- East Baltimore Campus Monday, October 19 10am – 4pm

Look for more information to follow in future editions of Benefits News. You will not want to miss this popular annual event !

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HEALTHY@HOPKINS WALKS A SUCCESS

Hundreds of JHU employees participated in the Healthy@Hopkins walks held in May on the East Baltimore, Bayview and Eastern campuses. Participants received a bottle of water (to prevent dehydration) and numerous give-a-ways such as rubber stress busters, pedometers, water bottles with the Healthy@Hopkins logo, etc. Our medical vendors; EHP, BlueCross/BlueShield and Kaiser Permanente were on-hand at the Eastern location to distribute valuable information on the benefits of exercise as well as MORE freebies! Congratulations go out to the following raffle prize winners who successfully completed our first walk ever on Eastern's New Track:



- | | |
|---------------------------------------|------------------|
| ▪ Yoga Mat | Rose O'Neil |
| ▪ Pilates Body Sculpting Ball and DVD | Pam Cutlip |
| ▪ Pro-Gym in a Bag and DVD | Pam Vaden |
| ▪ Ankle Weights | Sharone Scott |
| ▪ Jump Rope and DVD | Juanita Hartlove |

Keep walking JHU! Hope to see an even bigger turn-out next year!

CONEXIS: NEW COBRA/DIRECT BILL ADMINISTRATOR

As of July 1st, CONEXIS is JHU's new COBRA administrator (replacing CobraServ) and our new Direct Bill Health Insurance administrator for retirees and long term disability participants (replacing Ceridian Benefits Billing). We are excited about the enhanced services that CONEXIS will provide, including:



- Both phone and internet access to eligibility and payment status information 24 hours a day
- Ability to email CONEXIS with questions or speak with a Customer Service Representative between 8:00 am and 8:00 pm, EST
- Ability to pay premiums online or enroll in Direct Debit (ACH)
- Ability to enroll in COBRA online at www.conexis.info prior to receiving an election notice

CONEXIS can be reached at 1-877-722-2667 or www.conexis.com or you may contact the Benefits Service Center at 410-516-2000 or benefits@jhu.edu for assistance. We look forward to CONEXIS providing participants with superior service.

Benefits News

BENEFITS SERVICE CENTER CLOSINGS

The Benefits Service Center will be closed as follows:

- Every other Thursday from 8:30 to 10:30 a.m.
- Monday, September 7, 2009 (Labor Day Holiday)

We apologize for any inconvenience this may cause, but ongoing training is necessary to better serve your needs.



FOR MORE INFORMATION ABOUT YOUR BENEFITS

If you have questions or need help regarding your benefits, visit the Benefits Web site at www.benefits.jhu.edu or contact the Benefits Service Center:

Phone: 410-516-2000

E-mail: benefits@jhu.edu

JHU at Eastern
Office of Benefits Services
1101 East 33rd Street
Suite D-100
Baltimore, MD 21218
Fax: 443-997-5820
Monday - Friday
8:30 a.m. to 5:00 p.m.

East Baltimore Campus
Benefits Service Center
1830 E. Monument Street
Room 512
Monday & Wednesday
8:30 a.m. to 5:00 p.m.
By Appointment Only
Call 410-516-2000

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